



Sunil Thawani has assisted many organisations to enhance their performance in terms of quality, cost, service, delivery and win prestigious Business Excellence awards.

He has served as member of the jury, team leader and senior examiner for the Sheikh Khalifa Excellence Award and Dubai Quality Award for several cycles.

Sunil is a certified Six Sigma Black Belt and Business Process Reengineering Facilitator and serves as Country Councillor for the American Society for Quality (ASQ) in United Arab Emirates.

Please visit his website www.qualitywaves.com.

The book provides concrete evidence of the benefits of implementing the Business Excellence models like Sheikh Khalifa Excellence Award/ Dubai Quality Award/ European Quality Award.

The book has approached the challenge of participating in Business Excellence Awards in a simple down-to-earth way. The book offers more of everything: more examples, more details, more guidelines, how to get there and what the journey is.

The book provides strategies, action plans and valuable tips on how to prepare a world class “winning” Submission Document in an effective and efficient manner and better prepare for the site visit assessment.

Effective implementation of Business Excellence model and use of strategies explained in the book should enable organizations to significantly enhance their chances of winning the award and improve business performance.